

## Limited Warranty Information

- **5 year parts limited warranty**
- **Additional 1st year labor limited warranty**
- **Dedicated Dyson helpline**

The full terms and conditions of the Dyson limited warranties are described on the following pages.

### Thank you for choosing to buy the Dyson Airblade™.

If you have a question about the Dyson Airblade™ hand dryer, please call the Dyson Helpline at **1-888-DYSON-AB** with your serial number and purchase information. Your serial number can be found on the serial plate, located at the lower left side of the unit.

Most of the time problems can be handled over the phone by our trained technical support staff. If service is required (which may include replacing a defective part), our staff will coordinate and discuss options to have your machine serviced by Dyson or its authorized agent. If your machine is covered under warranty, and the repair is covered, Dyson will provide replacement parts at no cost to the unit owner (which can be installed by Dyson or its authorized agents for additional costs at prevailing rates) for a period of 5 years from date of purchase (or date of delivery, whichever is later).

In addition, during the 1st year, this warranty provides at no extra cost to unit owner all the labor necessary to ensure that your Dyson Airblade™ hand dryer is in proper operating condition. All repair work pursuant to this warranty must be carried out by Dyson or its authorized agents.

Repairs or replacement of your Dyson Airblade™ machine under any Dyson warranty will not extend the period of any warranties herein. The product owner is responsible for securing access to the product. Any parts replaced or removed by Dyson or its authorized agents during the first year will become the property of Dyson.

### This product is protected by the following Intellectual Property Rights Patent/Patent Application Nos:

GB 2428570; MY 20063471; TH 0601003575; TW 95127597; WO 2007/015040; GB 2434195; TH 0601006285; TW 96101042; WO 2007/080364; GB2434266; TW 95148304; WO 2007/083075; GB2428571; MY 20063473; TH 0601003578; TW 200722021; WO 2007/015045; MY 20063477; TH 0601003579; TW 200722022; WO 2007/015046; GB 2434094; WO 2007/080412; GB2434095; PCT/GB07/000106; GB 2428568; MY 20063476; WO 2007/015041; MY 20063475; TW 95127598; WO 2007/015039; GB 2434160; TW 96101015; WO 2007/080363; GB 2428573; WO 2007/015042; MY 20063470; GB 2428572; MY 20063474; TH 0601003577; TW 95127599; WO 2007/015044; GB 0618483.2; PCT/GB07/000426; GB 0618616.7; GB 2435133; PCT/GB07/000379; GB 2428569; MY 20063472; TH 0601003576; TW 200722020; WO 2007/015043; GB 2434745; TW 95149367; PCT/GB06/004681; AU 309345; CA 113889; JP 2005-37027; NZ 406935; US 29/244,805; ZA A2005/1819; CN 200630131448.3; ED 469689-0001; GB 2433428

Equivalent patents, registered designs and applications exist in other countries

NSF Protocol 335 Hygienic Commercial Hand Dryers



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### The 5 year parts limited warranty and the additional 1st year labor limited warranty are subject to the following:

What is not covered by the 5 year parts limited warranty or the 1 year labor limited warranty.

Dyson B2B, Inc. shall not be liable for costs incurred as a result of:

- Machines purchased from an unauthorized dealer.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the machine which is not in line with the Dyson Airblade™ Owner's Manual.
- Use of parts not in accordance with the Owner's Manual of the Airblade™ hand dryer.
- Blockages, other than those caused by soap and water in normal use. In case of other types of blockages please refer to the Troubleshooting section of the Owner's Manual or call the Dyson Helpline for advice.
- External sources such as weather.
- Repairs or alterations carried out by unauthorized parties or agents.
- Faulty installation except where installed by Dyson B2B, Inc. or an authorized agent.
- Use of parts and/or accessories other than those produced, assembled, installed or recommended by Dyson B2B, Inc. or an authorized agent.

If you have any doubts as to what is covered by your warranties, please call the Dyson Helpline at **1-888-DYSON-AB**.

### Warranty Service

- Please fill out and return the Product Registration Form, or register online at [www.dysonairblade.com](http://www.dysonairblade.com) or call the Dyson Helpline at **1-888-DYSON-AB**.
- Before any service can take place, the terms of both warranties require that you contact the Dyson Helpline with your serial number, and the date of purchase or delivery (which ever comes later).

- Please keep your purchase receipt or information in a safe place to ensure that you have this information available.
- All covered repair work will be carried out by Dyson B2B, Inc. or its authorized agents.
- Any replaced defective parts will become the property of Dyson B2B, Inc. during the first year.
- Service under the warranties (which may include replacing a defective part) will not extend the period of any warranty.
- If your machine is not functioning properly, please call the Dyson Helpline at **1-888-DYSON-AB**. Most issues can be resolved over the telephone by our trained helpline and technical support staff. If this is not possible, Dyson B2B, Inc. will arrange for your Dyson Airblade™ hand dryer to be repaired pursuant to the terms of the Dyson Airblade™ warranties.

### Other Limitations and Exclusions of Warranties

- Any representations, warranties or conditions relating to your Dyson Airblade™, express or implied, statutory or otherwise, including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty. This limitation is not allowed by some states and so this limitation may not apply to you.
- Your remedy for breach of the warranties is limited to the warranties described above. Dyson B2B, Inc. will not be liable for any consequential damages or incidental damages you may incur in connection with your purchase and use of your Dyson Airblade™ hand dryer. This limitation is not allowed by some states and so this limitation may not apply to you.
- In no event shall Dyson B2B, Inc. be liable for any damages arising directly or indirectly from any tort (including negligence or gross negligence) committed by Dyson B2B, Inc. or its affiliates, agents or employees, or for any breach of contract, fundamental or otherwise.
- These warranties give you specific legal rights. You may have other rights which may vary by state.
- These warranties are not transferable.

## Contacting Dyson

Dyson Helpline can be contacted by calling **1-888-DYSON-AB**. When calling the Dyson Helpline, please make sure you have the serial number and the purchase date of the Airblade™ hand dryer ready. The serial number can be found on the warranty registration information enclosed or the serial plate located on the lower left side of the unit.

For further information about the Airblade™ hand dryer, please visit [www.dysonairblade.com](http://www.dysonairblade.com)

## Limited Warranty Information

The Airblade™ hand dryer is covered by a 5 year parts limited warranty and an additional 1st year labor limited warranty. See enclosed warranty registration information for details.

You can register your warranty online at [www.dysonairblade.com](http://www.dysonairblade.com) or by calling **1-888-DYSON-AB**

For further information about what is included in the Dyson 5 year parts limited warranty and additional 1st year labor limited warranty, please visit [www.dysonairblade.com](http://www.dysonairblade.com)



TESTED. CERTIFIED. HYGIENIC.

